



Spring 2020

To our valued patients and their families,

All of us here at Drs. Jurim's office hope that this email finds you and your families safe, well, and staying strong through this uncertain and stressful time. We look forward to seeing you all soon and getting back to "normal". Dr. Alan Jurim is currently available to see dental emergencies so please call with any concerns. Additionally, as we hope to be opening for routine care in the near future, our staff is now available to help you coordinate your next dental appointment by calling 516-677-9010.

We wanted to thank you for your ongoing trust and confidence in our practice. While many things have changed, one thing has remained the same: our commitment to your safety. We wanted to assure you that we are diligently preparing for the safest possible re-opening of our practice. Accordingly, in addition to all the precautions already in place, we have taken numerous additional steps to go above and beyond the recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA) currently available to minimize the risk of COVID-19 transmission. Below is listed the **new infection control measures** we are taking and the **new office protocols** we have put into place to ensure your safety in our office. Please take the time to review these items below:

WHAT WE ARE DOING: NEW INFECTION CONTROL MEASURES

Please note that while we have always practiced the strictest infection control and universal precautions, we have made some new investments to improve the safety of our office environment for our patients. These include:

- **Medify HEPA Air Purifiers**- these H13 medical grade HEPA air purifiers capture 99% of all particles down to 0.1 microns, including viral particles. We will have one within each treatment room and in the front desk area. [You can learn more about them here.](#)
- **Isolite Suctions and A~flexX Assist Arm units**- for any treatment that is likely to produce aerosols we will require the use of the [Isolite suction](#), an intraoral suction device that studies have shown is more effective in reducing airborne particles helping decrease exposure to bacteria and airborne pathogens. For those patients that cannot tolerate the Isolite units, we will use the [A~flexX Assist Arm](#).
- **Office Disinfection 3xDay with HCOL Fogging**- this [extensive sanitization fogging](#) procedure using [hypochlorous acid](#) (which is safe for consumption while effective at killing viral particles) will help keep our office a safe environment.
- **Extensive Personal Protective Equipment (PPE)**- our doctors and staff will be looking a bit different after the COVID-19 pandemic. We will now be wearing extensive personal protective gear, like face shields, disposable full gowns and surgical caps, KN95 masks, and more, in an effort to best keep everyone healthy.

WHAT WE ASK OF YOU: NEW OFFICE PROTOCOLS

Please take the time to review these new patient rules:

- Our office will communicate with you beforehand to ask some **screening questions** regarding COVID-19. You'll be asked those same questions again when you are in the office.
- We have **hand sanitizer** that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- Appointments will be managed to allow for **social distancing** between patients. This might mean that you're offered fewer options for scheduling your appointment.
- Please allow us enough time for **enhanced disinfection** between patients. This might mean that you're offered fewer options for scheduling your appointment.
- Please make sure to **bring a face mask** with you to your appointment. You will be required to wear it while in our office.
- We will be instituting a "**parking lot check-in**". Upon arrival, we ask that you call the office to let us know you've arrived and request you wait in your car in the parking lot until an assistant comes out to pre-screen you.
- Please note that we will be **pre-screening all patients** prior to bringing them into the office with a **questionnaire and non-contact temperature reading** to ensure no one with active disease enters the office.
- Please be mindful to **practice respiratory hygiene/cough etiquette** and **social distancing** while in our office.
- Please note that **only essential escorts** will be allowed into the office and none will be allowed in the operatories.
- We will ask you to gargle with a **pre-treatment mouthrinse** to reduce possible viral agents in your mouth.
- Please note that the doctors will likely recommend doing **quadrant dentistry**. For example, if you think of your mouth as divided into 4 parts, we would treat all the disease on the upper right in a single appointment. This is done to limit the number of appointments needed and efficiently address the dental disease that has been left unaddressed and likely progressed during the mandated NYS PAUSE office closure.
- **Please reschedule your appointment if you believe you or anyone in your household has been sick on the last 2 weeks.** We will waive our cancellation fees when rescheduling for this reason.

Our patients' and staff's health and safety is paramount. We hope that with all these new safety measures we will be able to offer everyone the comfortable, safe environment and peace of mind needed to address their dental health. It will take all of us working together to minimize the spread of this disease. Thank you for your support and we look forward to seeing you soon!

Sincerely,

Drs. Alan and Barbara Jurim and the team at integratedDENTAL